



This topic is under construction. It may be incomplete and is subject to change.

When to use this procedure

Follow the steps below when this happens and blah blah blah.

Example of use

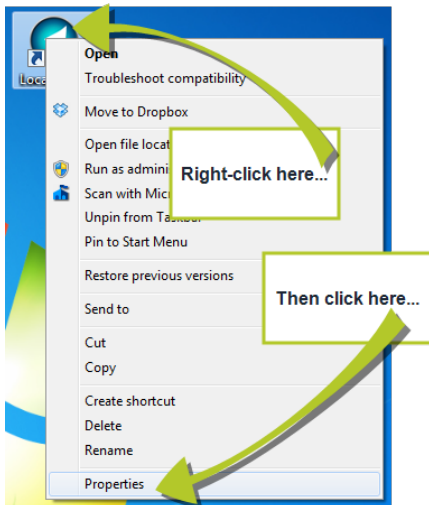
example text here

Steps to complete

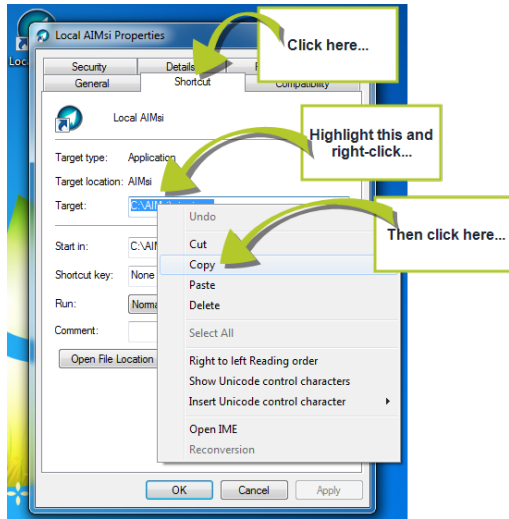
Prerequisites: Close AIMsi on all workstations, including the server. Do not access AIMsi from any workstation until the following steps are complete.

Complete the following steps from any workstation.

1. Right-click on the AIMsi icon on your desktop and click **Properties**.



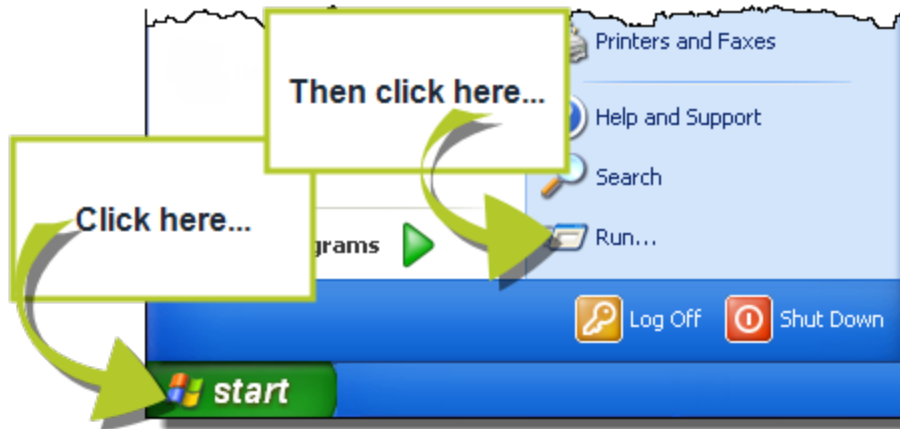
2. On the window that displays, click the **Shortcut** tab.



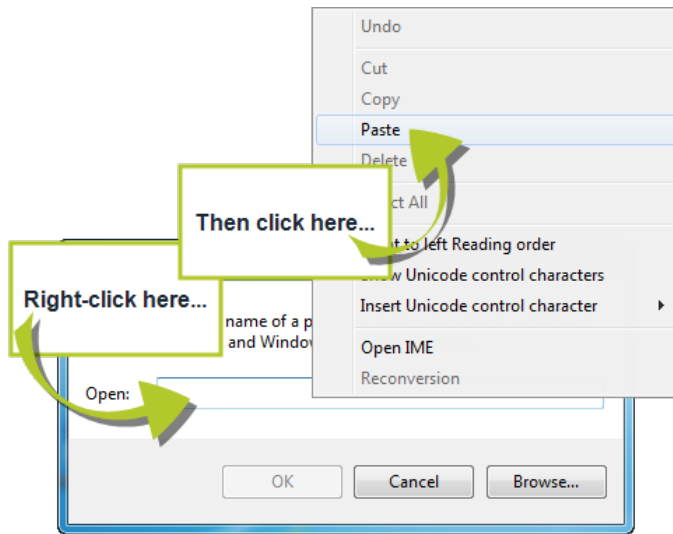
3. Highlight the path in the **Target** box then right-click in the box and click **Copy** (or use keyboard shortcut **Ctrl+C**). (see image above)
4. Continue with the appropriate **Next Steps** for your operating system.

Next Steps - Windows XP

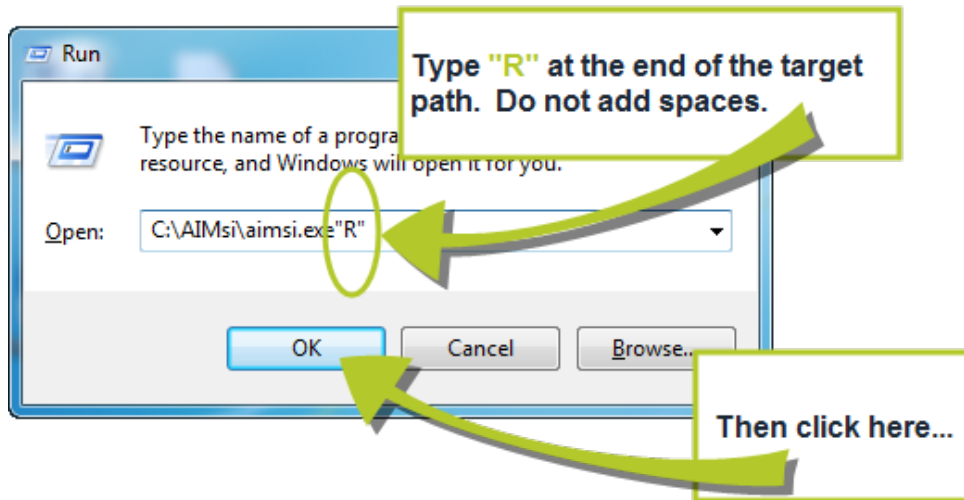
5. Click the **Start** button on your desktop then click **Run** (or use keyboard shortcut **Windows logo key + R**). The **Run** window opens.



6. Right-click in the **Open** box then click **Paste** (or use keyboard shortcut **Ctrl+V**).



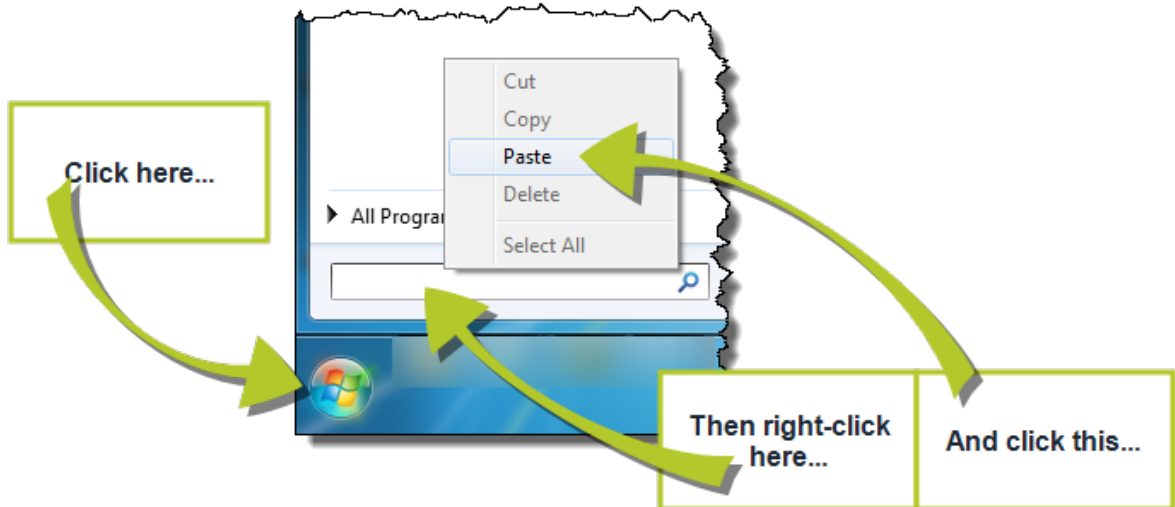
7. Type **"R"** at the end of the file path. Do not use spaces (for example, C:\aimsi\aimsi.exe"R").



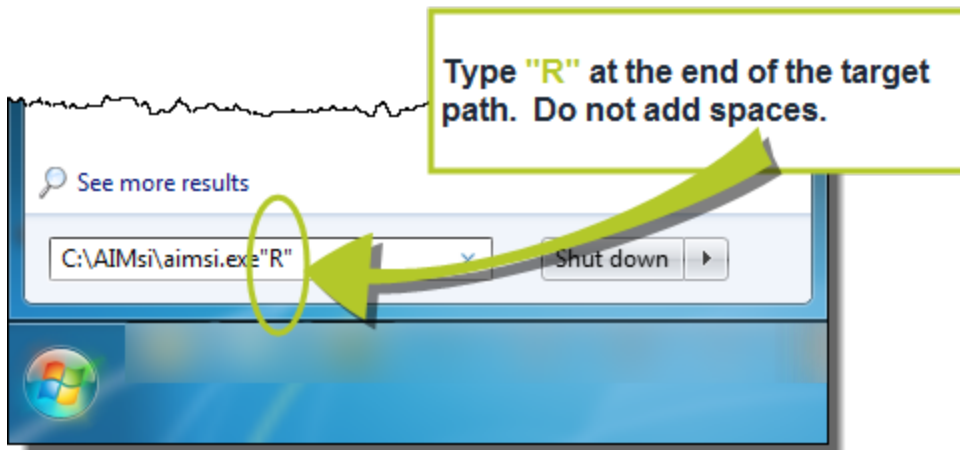
8. Click **OK** or press **Enter**. AIMsi automatically starts after the repair is complete.
9. Enter your AIMsi password and log in to AIMsi. Once you have logged in, all other users can resume use of AIMsi on all workstations.

Next steps - Windows Vista or Windows 7

5. Click the **Start** icon on your desktop (or press the **Windows logo key** on your keyboard).



6. Right-click in the **Search** box then click **Paste** (or use keyboard shortcut **Ctrl+V**). (see image above)
7. Type **"R"** at the end of the file path. Do not use spaces (for example, C:\aimsi\aimsi.exe"R").



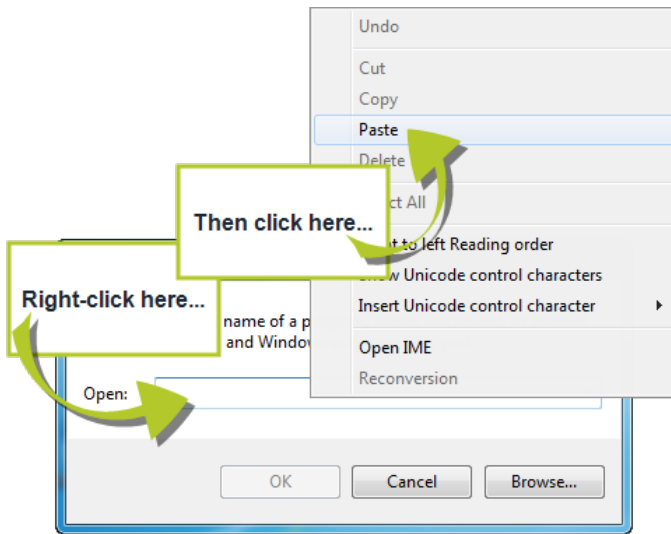
8. Press **Enter**. AIMsi automatically starts after the repair is complete.
9. Enter your AIMsi password and log in to AIMsi. Once you have logged in, all other users can resume use of AIMsi on all workstations.

Next steps - Windows 8

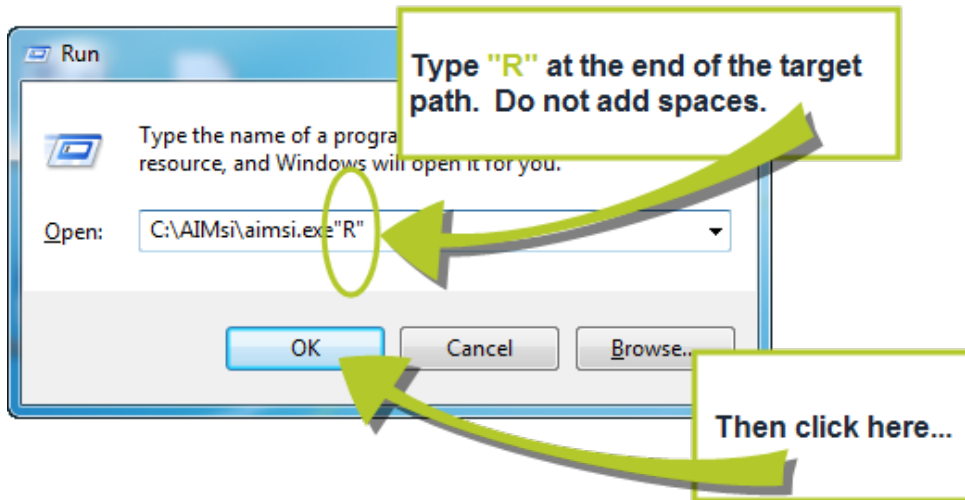
5. From the Metro interface on your desktop, type **Run** then press **Enter**. (Alternatively, press **Windows logo key + R**.) The **Run** window opens.

Note: If you are not on the Metro interface, click the Start or Windows logo icons then type **Run**.

6. Right-click in the **Open** box then click **Paste** (or use keyboard shortcut **Ctrl+V**).



7. Type **"R"** at the end of the file path. Do not use spaces (for example, C:\aimsi\aimsi.exe"R").



8. Click **OK** or press **Enter**. AIMsi automatically starts after the repair is complete.
9. Enter your AIMsi password and log in to AIMsi. Once you have logged in, all other users can resume use of AIMsi on all workstations.